

SUN 2027: Where Innovation Runs Deep

Presenter Name	Company Name	Session Type	End User Co-Presenter	Session Title	Abstract	Series (Select 1)	Applicable Platform
	Infor	Regular Session		Quality (QCS)	SyteLine and CloudSuite Industrial continue to build more capabilities for Quality and Rework for your manufacturing operations to improve productivity, visibility, and operational efficiency. Come learn more about the Quality capabilities and Quality Hub before your Elevate 240 deep dive session on Quality.	Early Adopters (Core educational and functional content) Sustaining Business (Best Practices, Optimization & Process Enhancements)	
	Infor	Regular Session		Continued Enhancements to Advanced Planning & Scheduling (APS)	The Infor development team continues to enhance the APS module included with CSI and optional for SyteLine users. Come discover the latest APS innovations including the extension of APS from site level to plant level supporting multiple plants within and across sites with plant level BOMs and cost capture (Early adopter/Beta). Also learn more about planning materials at Operation Start or Job start as well as Plan Safety Time to gain advanced insights into production delays and bottlenecks.	Early Adopters (Core educational and functional content) Sustaining Business (Best Practices, Optimization & Process Enhancements)	
	Infor	Regular Session		Shop Floor & Warehouse Mobility: Maximizing Factory Track with CloudSuite Industrial	Discover how the latest Factory Track enables and improves mobile shop floor and warehouse operations. Learn how to streamline production reporting, labor tracking, inventory transactions, material movements, receiving, picking, and shipping to improve productivity, accuracy, and real-time visibility.	Sustaining Business (Best Practices, Optimization & Process Enhancements)	
	Infor	Regular Session		Guided Tour from Research to Order Fulfillment for Configure-Price-Quote (CPQ) - A CPQ-CSI Overview	Whether you're newer to CPQ or looking for a clearer picture of its full capability, this session will walk through CPQ from end to end - product selection, quoting, approvals, 6 visualization options, AI use cases, and order conversion, down to dynamic creation of BOMs & Routings in CSI.	Sustaining Business (Best Practices, Optimization & Process Enhancements)	
	Infor	Regular Session		Mastering Monthly Releases: Best Practices for Staying Current with CSI	Do you struggle to stay current with monthly releases or the semi-annual release and the updates that are included with them? Come learn practical strategies for managing monthly releases, reducing the upgrade effort and accelerating adoption of the new capabilities that are released. Will include real-world customer experiences on how others accomplish the task.	Sustaining Business (Best Practices, Optimization & Process Enhancements) Innovators (Emerging technologies, including AI)	
	Infor	Regular Session		Navigating Artificial Intelligence (AI), GenAI, Agents, etc. with CloudSuite Industrial & Velocity Suite	Have you heard anyone talk about AI lately? Let me count the ways: AI, GenAI, Agentic AI, Coleman AI, Optimization AI, Industry AI, etc. Come learn what they are, where they are, how to enable to turn on, the role of each in your Eco System and where and how to start.	Early Adopters (Core educational and functional content) Sustaining Business (Best Practices, Optimization & Process Enhancements) Innovators (Emerging technologies, including AI)	
	Infor	Regular Session		Identifying and Quantifying Value with Infor Process Intelligence (IPI) - Process Catalog, Modeler & Mining	Discover how to move from process visibility to business impact. This session will help you understand how to use and the value of the IPI Catalog/Modeler included with CSI so you are better prepared to then identify, prioritize, and quantify value opportunities and transform your processes and turn IPI-Mining insights into actionable outcomes that accelerate operational excellence.	Early Adopters (Core educational and functional content) Sustaining Business (Best Practices, Optimization & Process Enhancements) Innovators (Emerging technologies, including AI)	
	Infor	Regular Session		Infor Industry Cloud Platform - Data Platform strategy	Discover the latest innovations in the Data Platform and see what's coming in 2027, with a focus on practical capabilities that empower users with deeper insights, smarter decisions, and improved productivity.	Sustaining Business (Best Practices, Optimization & Process Enhancements)	
	Infor	Regular Session		Simplifying CSI Tenant-to-Tenant Migrations with Local Packages	Learn how Local Packages simplify the movement of configurations, customizations, and application content between environments such as Development, Test, and Production. This session explores how CSI customers can package and deploy only the content they need, reduce migration risk, improve governance, and streamline release management.	Early Adopters (Core educational and functional content) Sustaining Business (Best Practices, Optimization & Process Enhancements) Innovators (Emerging technologies, including AI)	
	Infor	Regular Session		Infor Industry Cloud Platform - Document Management 101 with CloudSuite Industrial	Learn the fundamentals of Infor Document Management (IDM) and how CloudSuite Industrial users can leverage document management, automation, and seamless ERP integration to improve efficiency and productivity.	Sustaining Business (Best Practices, Optimization & Process Enhancements)	
					Standard Method (as opposed to Custom Load Method) Extension Classes are a powerful tool in Syteline to manipulate and edit data in a performant way. In this presentation, I'll be discussing what they are, how they work, and specifically how to make them fast.		
					We'll walk through how to create Standard Method Extension Classes, create a sample, set it up to run as a background task, and see the results. I'll walk through a simplified version of real method that I run in production as nightly background task and finish with a short discussion on performance tips and how to avoid common pitfalls.		
Andy Mercer	Functional Devices, Inc.	Regular Session - End User		Standard Method Extension Classes	A GitHub repository will be available after the session containing the source code of the examples for reference.	Sustaining Business (Best Practices, Optimization & Process Enhancements)	Cloud On Premise Gov Cloud

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Deb Kettlety	Linemaster Switch Corporatio	Regular Session - End User	Implementing Avalara ECM, Avatax, and Managed Returns	This session focuses on the implementation of Avalara ECM, Avatax, and Managed Returns from a user's perspective. We will share our experience with the process from company set up to go live.	Sustaining Business (Best Practices, Optimization & Process Enhancements)	On Premise
Noah Felicioni	Hines Corporation	Regular Session - End User	Widget Workshop	In this session we will explore how to use in-context widgets to enhance the Syteline experience. We will go through the process of configuring the Related Information and Chart Widget to have them display information based on the currently selected row in Syteline. The second part of the session will be a tutorial on building a widget using mongoose, and going through some of the widgets we have built for our environment.	Innovators (Emerging technologies, including AI)	Cloud
Courtnie A McGlothlin	The Middleby Corporation	Regular Session - End User	INFOR Cloud Multi-Tenant with Multi-Site Administration	Governance, IFS Security, SSO, OS to Syteline communication and best practices.	Early Adopters (Core educational and functional content) Sustaining Business (Best Practices, Optimization & Process Enhancements)	Cloud
Ryan Pukanski	Volant Products Inc	Regular Session - End User	Utilizing APS - Application Event System	Learn how to use the built in Application Event System and automate business processes and transactions in Syteline without modifying formscript.	Sustaining Business (Best Practices, Optimization & Process Enhancements)	Cloud On Premise
Félix Belisle-Dockrill	Axya	Regular Session	Cost and Time Savings With Axya	With Axya's Order Management Module, manufacturers can leverage core AI features, workflows, and insights to increase capacity, save on costs, and reduce late orders.	Innovators (Emerging technologies, including AI)	Cloud On Premise Gov Cloud
Bryan Frazer	KJC / FAIC Two Companies One Conversation	Regular Session	FAIC Group - AI Automation for CloudSuite Industrial (Cloud and On-premises)	End-to-end customer automation with Infor CloudSuite Industrial. From the customers e-mail to a verified entry in CSI. All orders, quotes, changes, cancellations, returns, and questions can be handled from our new AI tool.	Innovators (Emerging technologies, including AI)	Cloud On Premise Gov Cloud
Steve Huston	Medius	Regular Session	How Manufacturers Are Extending Infor CSI with AI-Powered AP Automation	Manufacturers rely on Infor CSI to manage critical operational and financial processes, yet many organizations continue to rely on manual invoice processing and approval workflows. Learn how companies are extending the value of their ERP investment by integrating AP automation and AI-driven invoice management. This session will cover real-world challenges, implementation considerations, and measurable business outcomes achieved by Infor CSI customers.	Innovators (Emerging technologies, including AI)	Cloud On Premise
John Perry	Sparkflow, a Liventus company	Regular Session	From Questions to Agents: Thibaut Design's Two-Step Path to AI Over Syteline	Thibaut Design has added two layers of AI on top of its Syteline data. The first is natural language query, which lets the team ask questions in plain English and get answers without building a report. The second is AI agents that monitor the business and deliver proactive briefs on what's changing across sales, orders, and operations. Cristian Florito of Thibaut Design and John Perry of Sparkflow, a Liventus company, will show both working, walk through what it took to tune the agents, and share how to drive adoption beyond a few power users.	Innovators (Emerging technologies, including AI)	Cloud On Premise Gov Cloud
Bryan Marks	Syncsite Inc.	Regular Session	Infor CRM SLX	Hear directly from a manufacturer running Infor CRM SLX fully integrated with Syteline/CSI ERP, and see what that connection means for sales, customer support, and IT. You'll see how real-time dashboards and centralized customer management have replaced scattered spreadsheets and inbox requests, how pipeline reviews and forecasting now run on a single source of truth, and how support tracks every ticket in one place so everyone stays in the loop. We'll also cover the measurable impact on revenue and communication, what the integration simplified for IT, and how this team keeps user adoption high long after go-live. Finally you will see add-ons like a dealer portal, business card scanning, mobile check-in, and integrated marketing tools.	Sustaining Business (Best Practices, Optimization & Process Enhancements)	Cloud On Premise
Rachel Fredricks & Steve Kools	Nutech Systems	Regular Session	Real-Time Barcode Data Collection with Viewpoint: The Viking Yacht Story	Learn how Viking Yachts approached the challenges of managing labor, inventory replenishment, and point-of-sale transactions in a highly customized manufacturing environment. This session explores how Viking moved from manual, paper-based processes to real-time barcode data collection and more connected workflows within Syteline, including automated purchase order creation, streamlined labor reporting, and integrated POS transactions. A brief demonstration of Viewpoint will illustrate how these processes work in practice.	Sustaining Business (Best Practices, Optimization & Process Enhancements)	Cloud On Premise

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				On the factory floor, every minute matters. A machine goes down. Production slows. A quality issue emerges. The difference between a small disruption and hours of lost productivity often comes down to one thing: how quickly you know what's happening and can act on it. See how Prophecy brings together people, machines, processes, and Infor CloudSuite Industrial to deliver real-time visibility across your manufacturing operation. From live production metrics and Andons to tracking, Quality, Service, and beyond, Prophecy puts actionable information in front of the right people when it matters most. Whether your operation is highly automated, largely manual, or somewhere in between, come see how Prophecy can help you uncover lost time, respond faster, and keep production moving.	Innovators (Emerging technologies, including AI)	Cloud On Premise Gov Cloud
Greg Keating	Godlan, Inc.	Regular Session	Every Minute Matters: From Factory Floor Data to Automated Action			
John Weber	Decision Resources	Regular Session	ERP Was Just the Beginning	Manufacturers have spent decades implementing ERP systems and capturing an extraordinary amount of data about their customers, products, operations, suppliers, and financial performance. This session explores the next evolution of ERP—from recording and reporting the business to understanding why things are happening, anticipating what comes next, and determining what to do about it. We'll examine how modern data, analytics, and AI can turn years of transactional history into deeper understanding, better decisions, and a new source of competitive advantage. Cloud updates are arriving faster than IT teams can test them: 75% of US IT leaders say they can't keep up, and fewer than half are confident they'll catch critical issues before they affect the business. SyteLine users may be feeling the same pressure. Join us to explore what this testing gap means for your business and how SUN's no-code testing pack can help you automate essential processes, build confidence in updates, and decide what to test first.	Innovators (Emerging technologies, including AI)	Cloud On Premise
Michael Mochao & Carl Andrews	Original Software	Regular Session	Confident in every update: Automate your critical SyteLine testing		Sustaining Business (Best Practices, Optimization & Process Enhancements)	Cloud On Premise
Joshua Wolter	Guide Technologies	Regular Session	CMMC and the Road to Infor GovCloud	Defense manufacturers on CSI face CMMC, ITAR, and CUI requirements most customers don't. This session covers the Infor GovCloud roadmap, we are hoping for a customer's firsthand CMMC experience with practical takeaways, and an open peer discussion on shared compliance challenges and what A&D manufacturers need from Infor. Open to all customers, regardless of partner.	Sustaining Business (Best Practices, Optimization & Process Enhancements)	Gov Cloud
Mark Henson	OrangeQuery	Regular Session	How to actually use Claude with Infor ERP	After two years and more than 20,000 cumulative hours building AI into real-world business operations, we've learned what works - and what doesn't. In this session, we'll share a practical architecture for connecting Claude and other large language models to Infor ERP data while maintaining security, access controls, accuracy, and reliability. You'll leave with a clear approach for moving beyond AI experiments and deploying useful, production-ready applications across your organization.	Innovators (Emerging technologies, including AI)	Cloud On Premise Gov Cloud
Scott Miller & Nick Bahe	Apptrix	Regular Session	Share the Load, Not the Risk: A Faster, Lower-Cost Path to CMMC Level 2	Achieving CMMC Level 2 doesn't mean building a security operation from scratch. Under Apptrix's shared responsibility model, you own your Microsoft Azure Government environment and your certification, and Apptrix does the heavy technical work. We build the servers, networking, identity, remote access and security monitoring your ERP needs, then maintain them each month through a documented, approval-based change control process. From day one, you receive a clear map of who is responsible for each of the 110 NIST SP 800-171 controls: Apptrix, you, or both. That gives your assessor a clear picture and your team a defined, manageable workload. Apptrix brings a proven build, ready-made documentation and ongoing maintenance, so you skip the time and expense of designing it all yourself.	Sustaining Business (Best Practices, Optimization & Process Enhancements)	Cloud Gov Cloud
Ben Johnson & Jesse Brohinsky	The Lake Companies, LLC	Regular Session	You Have the Data. Why Is the Decision Still a Guess?	Can we take this order and still ship on time? Which job is quietly losing money? Is that machine the bottleneck, or is it the schedule? Each answer crosses planning, the shop floor, quality and finance, and trust in the number breaks down at every crossing. This session maps the decisions manufacturers make every day to the data behind them: which data, how current, who needs to see it, and what happens next. Leave knowing where your gaps are before you buy the next tool or build the next report.	Sustaining Business (Best Practices, Optimization & Process Enhancements)	Cloud On Premise Gov Cloud

Mike Mazzoni	Kodaris	Regular Session		In this session, we'll look at what users actually do when they log into a portal, what frustrates them, and what keeps them coming back. We'll examine the gap between what companies think customers want to do online and what they actually try to do. We'll focus on the core tasks customers want to complete independently and how to build portals that make those workflows effortless. You'll walk away with practical strategies to prioritize features and remove the friction. Whether you're launching your first customer portal or improving an existing one, this session will help you build around what your customers need and where AI-driven solutions can save time.	Innovators (Emerging technologies, including AI)	Cloud On Premise
Damien Howley	Nimbello by PairSoft	Regular Session	The Next Line of Defense: Using AI to Automate and Protect Your Payables in Infor SyteLine	Join senior product experts from Nimbello, plus one of our top customers, for a technical demo and overview of our AI-driven invoice automation for Infor SyteLine—one of the best lines of defense against fraud prevention, with an airtight integration and future-forward technology to protect your payables (and your cash flow). Nimbello's powerful software is built for SyteLine and its many manufacturing organizations, and it's bolstered by a fortified integration from FAIC Group, which is renowned in the SyteLine space for its tech services and post-launch support.	Sustaining Business (Best Practices, Optimization & Process Enhancements)	Cloud On Premise
Cassie Noles	JD Noles Consulting	Regular Session	Steve Frederick, Fresh Products: EDI - Making the Complex Simple	EDI is just 3 letters, why make it more complex than that? From Demand to Delivery, we will show how EDI and SyteLine work together for your success. Steve Frederick with Fresh Products offers a customer perspective while we touch on basic and advanced topics.	Sustaining Business (Best Practices, Optimization & Process Enhancements)	Cloud On Premise Gov Cloud
Sarah Butler, Mitch Copman & Cassie Noles	The UniLink Group	Regular Session	Stacey Shriver, Cres Cor: Lessons from an EDI Transition: The Cres Cor Story	For many SyteLine manufacturers, EDI is a growing expense. Join us to hear how we worked with Cres Cor to address per-document fees stacking across multiple vendors, slow support when something breaks, and integrations that never quite fit the ERP, and more after their SyteLine 10 upgrade. Attendees will learn how to reduce costs by avoiding double charges on EDI transactions; What a successful EDI integration with SyteLine looks like, from testing to go-live; How to manage configured products from Infor CPQ through EDI without constant errors; Why pairing EDI expertise with SyteLine-specific development knowledge is key to success, and practical tips for transitioning EDI providers, including planning around cancellation notices and running systems in parallel.	Sustaining Business (Best Practices, Optimization & Process Enhancements)	Cloud On Premise

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	Infor	Lab	Getting Started with GenAI Assistants and AI Agents	Explore how GenAI-powered Assistants and AI Agents can automate tasks, answer questions, and improve productivity across your organization. See real-world examples and learn how to leverage existing AI capabilities today.	Innovators (Emerging technologies, including AI)	
	Infor	Lab	Infor Process Intelligence: From Process Discovery to Continuous Improvement	Gain hands on experience and learn how Infor Process Intelligence - Process Mining helps organizations visualize operations, uncover inefficiencies, and turn process insights into measurable improvement actions.	Innovators (Emerging technologies, including AI)	
	Infor	Lab	Personalize and Extend CSI with IDS Forms	Learn how to use IDS Forms to tailor CloudSuite Industrial to your business needs. This beginner-to-intermediate session will demonstrate how to create user-friendly forms, streamline data entry, and deliver targeted user experiences without complex customizations.	Early Adopters (Core educational and functional content) Sustaining Business (Best Practices, Optimization & Process Enhancements)	
	Infor	Lab	CloudSuite Analytics and GenAI: Turning Insights into Action	Get hands-on experience building GenAI-powered analytics experiences within CloudSuite Analytics. Learn how to combine natural language, advanced insights, and the Infor Assistant to help users uncover answers and make better decisions faster.	Early Adopters (Core educational and functional content) Sustaining Business (Best Practices, Optimization & Process Enhancements) Innovators (Emerging technologies, including AI)	
	Infor	Lab	Building Connected Experiences with Mongoose Widgets	Learn how to create dynamic, interactive widgets using Widget Manager and connect them into personalized workspaces and dashboards that deliver meaningful business insights and streamlined user experiences.	Early Adopters (Core educational and functional content) Sustaining Business (Best Practices, Optimization & Process Enhancements) Innovators (Emerging technologies, including AI)	
	Infor	Lab	Extending Factory Track for Your Last-Mile Requirements	Discover how to adapt Factory Track to your unique business processes through extensibility tools and best practices that enable flexibility without sacrificing upgradeability.	Sustaining Business (Best Practices, Optimization & Process Enhancements)	
	Infor	Lab	Financial Reporting in CloudSuite Industrial (EPM)	Learn how to leverage the new CloudSuite Industrial Financial Reporting capabilities to improve visibility, accelerate decision-making, and provide stakeholders with timely and accurate financial insights.	Sustaining Business (Best Practices, Optimization & Process Enhancements)	
	Infor	Lab	APS: Planning	Infor has released new APS capabilities. Do you want know how to set it up and what data is required and the value it delivered? Learn how to configure APS to improve visibility, optimize resources, and synchronize production.	Early Adopters (Core educational and functional content) Sustaining Business (Best Practices, Optimization & Process Enhancements)	
	Infor	Lab	IDO Data Rules		Early Adopters (Core educational and functional content) Sustaining Business (Best Practices, Optimization & Process Enhancements) Innovators (Emerging technologies, including AI)	
	Infor	Lab	Workspaces & Hubs personalizations	CSI core role based user experience is based on both Workspaces & Hub pages. Do you know how to access and extend and personalize them? Come learn how to tailor the existing Workspaces and Hub pages to make them your own.	Sustaining Business (Best Practices, Optimization & Process Enhancements)	
	Infor	Lab	IDM	Custom IDM repository	Sustaining Business (Best Practices, Optimization & Process Enhancements)	

SUN 2027 Product Showcases

Presenter Name	Company Name	Session Type	Product Name
Félix Belisle-Dockrill	Axya	Product Showcase	Axya's Order Management Module
Garry Moyle	QuadKor	Product Showcase	SyteRoam - Touch First, Native Mobile App
Jim Maughan	Cyberscience Corporation	Product Showcase	Cyberquery AI
Bryan Frazer	KJC / FAIC Two Companies One Conversation	Product Showcase	ECS Suite Customer & Order AI Automation
John Perry	Sparkflow, a Liventus company	Product Showcase	Sparkflow
Bryan Marks	Syncsite Inc.	Product Showcase	Infor CRM SLX
Jim Maughan	Cyberscience Corporation	Product Showcase	Cyberquery (CQ) AI
Greg Keating, Michael Keating, P	Godlan, Inc.	Product Showcase	ERP, AI, Analytics, Automation, CPQ & Connected Factory
Clint McRee	SourceDay	Product Showcase	SourceDay Autonomous PO Management
Raj Ethirajan	IntelliDash	Product Showcase	IntelliDash & AristoCAST
Mark Henson	OrangeQuery	Product Showcase	AskQ - Your 24/7 AI Analyst for Infor CloudSuite
Doreen Logan & Ken Staresinic	Providence Consulting Group	Product Showcase	SmartFactory
Tom Cavanaugh	Single Source Systems, Inc.	Product Showcase	IncentViz - Commission and Rebate Management Solution
Laura Phillips	QBuild Software	Product Showcase	CADLink
Pritesh Shah	CloudLeap, Inc	Product Showcase	Piyovi Global Shipping Solution
Dylan Olson	CADTALK	Product Showcase	CADTALK for Infor CSI
Mike Mazzoni	Kodaris	Product Showcase	Kodaris Customer Success Platform: Portals, Payments and Beyond

Presenter Name	Company Name	Session Type	Session Title	Abstract	Series (Select 1)	Applicable Platform
	Infor	Elevate Lab	ION Workflows	Learn the fundamentals of ION Workflows and discover how to automate approvals, notifications, and business processes across CloudSuite applications. This session provides a practical introduction to workflow design and implementation.	Sustaining Business (Best Practices, Optimization & Process Enhancements)	
	Infor	Elevate Lab	Advanced Mongoose Development: Building Powerful Solutions	Take your Mongoose skills to the next level with advanced techniques for application development, customization, extensibility, and solution design. Learn best practices for building scalable, upgrade-friendly applications.	Sustaining Business (Best Practices, Optimization & Process Enhancements)	
	Infor	Elevate Lab	Personalizing CSI Workspaces for Productivity and Insights	Productivity and InsightsLearn how to customize CSI Workspaces to deliver role-based experiences, actionable insights, and improved productivity. Explore personalization options, best practices, and real-world examples that help users work smarter.	Sustaining Business (Best Practices, Optimization & Process Enhancements)	
	Infor	Elevate Lab	Build Your First GenAI Tool and AI Agent	Learn how to create AI-powered tools and agents that answer questions, automate tasks, and support business processes. This hands-on session introduces the fundamentals of agent design, prompting, knowledge integration, and practical use cases.	Early Adopters (Core educational and functional content) Sustaining Business (Best Practices, Optimization & Process Enhancements) Innovators (Emerging technologies, including AI)	
	Infor	Elevate Session	Managing Quality and Compliance in CloudSuite Industrial	Discover how CloudSuite Industrial helps manufacturers manage inspections, quality events, non-conformances, corrective actions, and compliance requirements while driving continuous improvement. Will review both core Syteline/CSI Quality (QCS) capabilities as well as additional quality features from the automotive industry pack that can be turned on within Syteline/CSI.	Sustaining Business (Best Practices, Optimization & Process Enhancements) Innovators (Emerging technologies, including AI)	
	Infor	Elevate Session	Getting the Most from CloudSuite Industrial Financials	Learn how finance teams use CloudSuite Industrial financials and the new financial reporting to manage accounting operations, streamline financial processes, improve cash visibility, and produce accurate and timely financial reporting.	Early Adopters (Core educational and functional content) Sustaining Business (Best Practices, Optimization & Process Enhancements) Innovators (Emerging technologies, including AI)	